

Tenant Portal Software Services

This service is to run for a period of three years following successful implementation and system go live is anticipated from 1 October 2017 with support services for three years through to 30 September 2020. The basis of pricing shall be the attached Price List schedule.

The service requested may include any of those detailed in the 'Brief for Tenant Portal Software Services' 4 April 2017.

- Terms and Conditions – Victory Housing Trust Terms of Business for the Purchase of Tenant Portal Software Services.
- Quantities and values of work is neither implied nor guaranteed.
- Rates to include all travel and non-productive time.
- Deadlines for completion of orders will be stated on the purchase order.
- Rates allow for the work to be completed within the allocated time scales.
- All employees of the supplier working at Victory premises must conform with the Victory Respect Framework attached to the Terms and Conditions.